



Boys & Girls Club
of Kamloops
A good place to be

Summer Camps 2017

PARENT FEEDBACK

97.14% confident in our ability to care for their children.

94.29%

- think the activities are developmentally appropriate, stimulating, and fun.
- said there were no barriers to participating in any of our programs.
- satisfied with the communication with our staff.

82.85% satisfied with the snacks (a few were unaware that we offer an afternoon snack).

77.14% said the \$150/week fee fits within their budget.

70.59% satisfied with how staff manage behavioural challenges; 17.65% said 'not applicable.'

68.57% agree that the program hours meet their needs; 31.43% would like the drop-off and pickup time to be extended by 15-minutes.

93.7% friendliness of staff

90.9% location of summer program

89.7% easy registration process

88.3% access to summer information

"My kids make new friends and do things that we wouldn't normally do. They absolutely love waking up and going to the Club 5 days a week!"

"Considering the challenges with the fires, they did a great job keeping the kids entertained."

"Whenever there were issues, I was spoken to immediately... and these are small issues I am referring to, like hands on, etc."

"Incredible value for our money. We will continue to use the Boys and Girls Club each summer...you provide an affordable summer camp option for working families. Thank you!!"

"The staff working with the children have all been amazing, friendly, and welcoming."

Great staff. We will be sending our children to future camps!!!

"I appreciate everything the Club and staff do for our family. As a low-income family, the challenges we face have been met with support and compassion. The staff have been amazing with my children who have gone through a lot, and they have met my child's needs as well as helped them grow intellectually and socially."



"Many thanks to the Boys and Girls team!!! My son has so much fun every time he goes."



"I think the summer program is excellent value for money and the variety of programming. I feel that this year especially, with the challenges of smokey skies, the Club did really well in trying to keep the kids engaged when they had to stay inside. Great job. I always recommend the Club to my friends."

"I am really thankful and grateful that my child got a space in this program. It gives me peace of mind knowing she is in a safe, fun environment while I am at work. I am so grateful for the summer program as many other programs in Kamloops only run until 3 PM which does not work for working parents! Keep up the excellent work!"



"I love the Club and so do my children. Thank you!"